

**IN THE UNITED STATES DISTRICT COURT
FOR THE EASTERN DISTRICT OF VIRGINIA
Richmond Division**

NICOLE TAYLOR,)	
)	
Plaintiff,)	
)	
v.)	Civil Action No. 3:17cv263-HEH
)	
MEDICAL DATA SYSTEMS, INC.,)	
)	
Defendant.)	

MEMORANDUM OPINION
(Dismissing Case for Lack of Subject-Matter Jurisdiction)

THIS MATTER is before the Court on its own initiative. Plaintiff Nicole Taylor (“Plaintiff”) brings this action alleging violations of the Fair Debt Collections Practices Act (“FDCPA”), 15 U.S.C. § 1692, *et seq.* (ECF No. 1.) Defendant Medical Data Systems, Inc. (“Defendant”) filed its Answer on June 20, 2017. (ECF No. 3.)

Because the Court had concerns about whether Plaintiff had sufficiently pleaded an injury in fact to confer standing in this case, it ordered the parties to submit memoranda addressing this issue. (ECF No. 6.) Both parties complied with the Order and have filed briefs supporting their respective positions. (ECF Nos. 8, 9.)

The Court will dispense with oral argument because the facts and legal contentions are adequately presented in the materials before it, and oral argument would not materially aid in the decisional process. E.D. Va. Local Civ. R. 7(J).

For the reasons stated herein, the Court finds that it lacks subject-matter jurisdiction and, therefore, must dismiss Plaintiff's Complaint without prejudice.

I. BACKGROUND

Plaintiff begins her one-count Complaint by asserting that “[o]n information and belief, on a date better known to Defendant, Defendant began collection activities on an alleged consumer debt from the Plaintiff.” (Compl. ¶ 7.) The Complaint notes that this alleged debt was incurred as a financial obligation that was primarily for personal, family or household purposes, and that Southside Regional Medical Center was the original creditor. (*Id.* ¶¶ 8–9.) Though it is unclear when, at some point Defendant reported the debt on Plaintiff's credit report. (*Id.* ¶ 11.)

Plaintiff alleges that she sent a letter to Defendant on November 17, 2016, disputing the debt. (*Id.* ¶ 12.) Approximately two months later, on January 24, 2017, Plaintiff examined her credit report and found that Defendant had re-reported the debt, but had not listed it as being “disputed by consumer.” (*Id.* ¶ 13.) As a result, Plaintiff summarily alleges that she “has been damaged” and that she “is entitled to damages in accordance with the FDCPA.” (*Id.* ¶¶ 14, 17.)

However, at no point in his Complaint does Plaintiff specify *how* she has allegedly been damaged.¹

¹ In her brief on standing, Plaintiff attempts to bolster her Complaint by stating that she “has received a lower credit score impact due to Defendant's failure to properly update her report,” that the lower credit score “impacts [her] ability to get future credit [and] gives a false and negative picture of her credit to anyone that would pull her credit during this time period,” and that “[c]urrent issuers of credit to [her], constantly peak at her credit to determine if they should continue to extend the credit lines that she

II. LEGAL STANDARD

Structurally, our Constitution divides the Federal Government into three discrete branches, each with specifically defined powers. As such, it is well settled that judicial power is limited to the extent that federal courts may exercise jurisdiction only over “cases” and “controversies.” U.S. Const., art. III, § 2; *Lujan v. Defenders of Wildlife*, 504 U.S. 555, 559 (1992). Thus, subject-matter jurisdiction requires a justiciable case or controversy within the meaning of Article III of the United States Constitution. *See Allen v. Wright*, 468 U.S. 737, 750–51 (1984), *abrogated on other grounds by Lexmark Int’l, Inc. v. Static Control Components, Inc.*, 134 S. Ct. 1377 (2014). Standing constitutes one component of justiciability. *Lujan*, 504 U.S. at 560. Whether a plaintiff has standing presents a “threshold question in every federal case, determining the power of the court to entertain the suit.” *Warth v. Seldin*, 422 U.S. 490, 498 (1975). “The objection that a federal court lacks subject-matter jurisdiction may be raised by a party, or by a court on its own initiative, at any stage in the litigation.” *Arbaugh v. Y&H Corp.*, 546 U.S. 500, 506 (2006) (internal citation omitted).

The Supreme Court has established that the “irreducible constitutional minimum” of standing includes three elements: (1) an injury-in-fact; (2) a causal connection between the injury and the alleged misconduct; and (3) a likelihood that the injury will be

currently has.” (Pl.’s Mem. on Standing 3, ECF No. 8.) She goes on to note that “the lower credit score impacts [her] in multiple facets including denial of credit and increased cost of insurance policies and applicable interest rates on credit cards and loans she might own.” (*Id.*) Because the Court’s analysis is confined to the facts pleaded in Plaintiff’s Complaint, it cannot consider these possible credit-related injuries that she raises for the first time in her supplemental brief.

redressed by a favorable decision. *Lujan*, 504 U.S. at 560–61 (citations and quotation marks omitted). Because Plaintiff seeks to invoke this Court’s jurisdiction, she bears the burden of establishing all three elements. *Id.* at 561. “Where, as here, a case is at the pleading stage, the plaintiff must ‘clearly . . . allege facts demonstrating’ each element.” *Spokeo, Inc. v. Robins*, 136 S. Ct. 1540, 1547 (2016) (quoting *Warth*, 422 U.S. at 518).

In *Spokeo*, the Supreme Court reiterated the basic tenets of the standing doctrine. *Id.* at 1547. It noted that to satisfy the injury-in-fact requirement, a plaintiff must show “‘an invasion of a legally protected interest’ that is ‘concrete and particularized’ and ‘actual and imminent, not conjectural or hypothetical.’” *Id.* at 1548 (citing *Lujan*, 504 U.S. at 560).

To satisfy the particularization requirement, the plaintiff “must allege a distinct and palpable injury to himself.” *Warth*, 422 U.S. at 501 (citations omitted). The injury must “affect the plaintiff in a personal and individual way.” *Lujan*, 504 U.S. at 560 n.1. Claims asserting “‘generalized grievance[s]’ shared in substantially equal measure by all or a large class of citizens . . . normally do[] not warrant exercise of jurisdiction.” *Warth*, 422 U.S. at 499 (citations omitted).

Standing’s concreteness requirement demands that an injury be real, not abstract. *Spokeo*, 136 S. Ct. at 1548. However, it is possible for an intangible harm to be concrete.² *Id.* at 1549. When determining whether such intangible harms are sufficiently

² Examples of these intangible injuries include libel, slander, and violations of the constitutional rights to free speech and free exercise. See *Spokeo*, 136 S. Ct. at 1549 (citing *Pleasant Grove City v. Summum*, 555 U.S. 460 (2009); *Church of Lukumi Babalu Aye, Inc. v. City of Hialeah*, 508 U.S. 520 (1993);

concrete to satisfy Article III’s requirements, Congress’ “judgment is . . . instructive and important.” *Id.*

In creating statutory rights of action, “Congress may ‘elevat[e] to the status of legally cognizable injuries concrete, *de facto* injuries that were previously inadequate in law.’” *Id.* (quoting *Lujan*, 504 U.S. at 578) (alteration in original). However, “Congress’ role in identifying and elevating intangible harms does not mean that a plaintiff automatically satisfies the injury-in-fact requirement whenever a statute grants a person a statutory right and purports to authorize that person to sue to vindicate that right.” *Id.* The Supreme Court has made clear that “Article III standing requires a concrete injury *even in the context of a statutory violation.*” *Id.* (emphasis added).

When a plaintiff alleges a statutory violation, he usually must plead an additional injury in order to satisfy the concreteness requirement. Concreteness can certainly be satisfied by alleging a harm—either tangible or intangible—which has already occurred or is continuing to occur. But concreteness can also be satisfied where the plaintiff faces a “risk of real harm” likely to occur in the future. *Id.*

The Supreme Court has noted that in some circumstances, however, merely pleading “the violation of a procedural right granted by statute” may be sufficient to satisfy concreteness. *Id.* This occurs in situations where the legislature has codified causes of action with intangible harms where recovery was long permitted at common law. *Id.* (citing Restatement (First) of Torts §§ 569 (libel), 570 (slander *per se*))

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(1938); *Fed. Election Comm’n v. Akins*, 524 U.S. 11, 20-25 (1998) (access to public information); *Pub. Citizen v. U.S. Dep’t of Justice*, 491 U.S. 440, 449 (1989) (access to public information)). “[A] plaintiff in such a case need not allege any *additional* harm beyond the one Congress has identified.” *Id.*

However, absent this narrow exception where Congress has codified a common law intangible injury, standing only exists for a statutory violation where the plaintiff has also alleged an additional concrete harm. For example, the Supreme Court noted in *Spokeo* that a consumer reporting agency may fail to provide the statutorily required notice to the user of consumer information, even if that information is entirely accurate. *Id.* at 1550. Or, the agency might provide some wholly inaccurate, yet benign, information, such as an incorrect zip code. *Id.* While both of these situations constitute statutory violations, the “victim” has no standing because the conduct does not “cause harm or present any material risk of harm.” *Id.*

III. ANALYSIS

The entirety of Plaintiff’s Complaint amounts to an allegation that Defendant violated various provisions of the FDCPA by failing to list her account as “disputed by consumer” when it reported the debt on her credit report in January 2017. (*See generally* Compl.) However, conspicuously absent is any allegation that Plaintiff suffered a tangible harm from these violations. Consequently, she has failed to plead that he suffered a sufficiently “concrete and particularized” harm that is “actual and imminent,

not conjectural or hypothetical” to confer Article III standing. *Lujan v. Defenders of Wildlife*, 504 U.S. 555, 560 (1992).

Without such an allegation, the next step in the Court’s inquiry is to determine whether Plaintiff has sufficiently pleaded that she faces a “risk of real harm” that is likely to occur in the future. *Spokeo*, 136 S.Ct. at 1549. Despite the fact that she made no allegation to this effect in her Complaint, Plaintiff has attempted to bolster her position in this regard.

Plaintiff contends that “the failure to communicate that a disputed debt is disputed . . . presents a risk of harm to the consumer sufficient to create Article III standing” (Pl.’s Mem. on Standing 8.) To support this proposition, Plaintiff cites two cases—*Wilhelm v. Credico Inc.*, 519 F.3d 416 (8th Cir. 2008), and *Gomez v. Portfolio Recover Assocs. LLC*, No. 15C4499, 2016 WL 3387158 (N.D. Ill. June 20, 2016)—which emphasize the potential impact that omitting a proper notation can have on a debtor when a debt collector reports a debt to a credit bureau with knowledge that the debt is disputed. While these cases are informative, they are not binding on this Court, especially in light of the Fourth Circuit’s recent decision in *Beck v. McDonald*, 848 F.3d 262 (4th Cir. 2017).

In *Beck*, the court consolidated two cases involving data breaches at the Dorn Veterans Affairs Medical Center (“Dorn VAMC”) in Columbia, South Carolina. *Id.* at 267–68. The plaintiffs alleged that both data breaches constituted violations of the Privacy Act. *Id.* at 266–68. However, they did not “allege that Dorn VAMC’s violations

of the Privacy Act alone constitute[d] an Article III injury-in-fact.” *Id.* at 271 n.4.

Rather, the plaintiffs asserted that they suffered a concrete injury from the future risk of identity theft. *Id.* at 266–67.

The Fourth Circuit found that the plaintiffs’ speculative allegations were “insufficient to establish a ‘substantial risk’ of harm” necessary to show concrete injury. *Id.* at 275. Consequently, it held that plaintiffs’ abstract claim of harm was inadequate to confer standing. *Id.* at 276–67.

In this case, the Court concludes that Plaintiff has attempted to make similarly speculative claims and has pleaded no facts in her Complaint to support any reasonable inference that she faces an impending risk of actual harm. Thus, the Court finds that Plaintiff cannot claim standing on this ground, either.

Therefore, the final step in the Court’s inquiry is to determine whether the statutory provisions Plaintiff alleges to have been violated are the type where Congress has codified causes of action with intangible harms where recovery was long permitted at common law. *See Spokeo*, 136 S. Ct. at 1549.

“In determining whether an intangible harm constitutes injury in fact, both history and the judgment of Congress play important roles.” *Id.* Therefore, “it is instructive to consider whether an alleged intangible harm has a close relationship to a harm that has traditionally been regarded as providing a basis for a lawsuit in English or American courts.” *Id.* Plaintiff does not suggest “a common law analogue” for her alleged FDCPA injury, and there seems to be “no traditional right of action in common law that is

comparable.” *Dreher v. Experian Info. Sol., Inc.*, 856 F.3d 337, 345 (4th Cir. 2017).

The Fourth Circuit’s recent decision in *Dreher* does not alter this Court’s analysis. In *Dreher*, the plaintiff was associated with a delinquent credit card account listed on his credit report under the name of “Advanta.” *Id.* at 340. Unbeknownst to the plaintiff, another entity, CardWorks, had acquired Advanta and decided to continue servicing Advanta’s accounts using Advanta’s name. *Id.* at 341. As a result of CardWorks’ failure to use its own name when reporting the Advanta accounts, the plaintiff alleged that “he suffered a cognizable ‘informational injury’ because he was denied ‘specific information’ to which [he was] entitled under the FCRA.” *Id.* at 345.

After determining that there was no common law analogue to Dreher’s alleged FCRA violation, the Fourth Circuit suggested that he may have nonetheless suffered a concrete injury if “he [was] denied access to information required to be disclosed by statute, *and* he ‘suffer[ed], by being denied access to that information, the type of harm Congress sought to prevent by requiring disclosure.’” *Id.* (quoting *Friends of Animals v. Jewell*, 828 F.3d 989, 992 (D.C. Cir. 2016)). The court concluded, however, that the harm which Dreher allegedly suffered was not the type which Congress sought to prevent in enacting the FCRA. *Id.* at 346.

Similarly in this case, Plaintiff claims that she “has been damaged” by Defendant’s actions. (Compl. ¶¶ 14, 17.) But her Complaint fails to indicate that she suffered “the type of harm Congress sought to prevent by” enacting the FDCPA. *Dreher*, 856 F.3d at 345. In fact, the Complaint fails to identify what Plaintiff’s harm is at all.

Therefore, the Court must conclude that Plaintiff's injury is not an intangible harm sufficient to confer standing under either *Spokeo* or *Dreher*.


IV. CONCLUSION

In conclusion, Plaintiff's mere allegation of a failure to disclose the disputed status of her debt is insufficient to confer constitutional standing because she failed to plead a risk of harm and did not "identify either a common law analogue or a harm Congress sought to prevent." *Dreher*, 856 F.3d at 346. Plaintiff is thus "left with a statutory violation divorced from any real world effect." *Id.* This does not mean that Plaintiff could never have standing to bring an action to recover for the FDCPA violations that she alleges. But she must plead a concrete harm in order to satisfy the injury-in-fact requirement of Article III.³

Therefore, the Court will dismiss Plaintiff's Complaint (ECF. No. 1) without prejudice.

An appropriate Order will accompany this Memorandum Opinion.

Date: July 13, 2017
Richmond, Virginia

 /s/
Henry E. Hudson
United States District Judge

³ Plaintiff requests that she be afforded an opportunity to amend her Complaint in the present matter. (Pl.'s Mem. on Standing 9.) However, because the Court finds that it does not possess subject-matter jurisdiction over this case, it also concludes that it lacks the authority to grant this request. Of course, Plaintiff is free to file another Complaint in a new action should she deem it prudent to do so.